

ONE YEAR WARRANTY

Australian Country Trade and Finance (ACTF) warrants to the original purchaser that the product(s) on the reverse side of this sheet ("Product") will be free, under normal use and maintenance, from defects in material and workmanship for a period of one year from the date of purchase, subject to the conditions shown below.

1. **Warranty:** Unless otherwise stated in this warranty, ACTF will at its sole discretion either replace or repair any of the Product that is defective in material or workmanship within the above mentioned period - without charge to the original purchaser.
2. **Exclusions:** This warranty shall not apply to, or include, any of the following:
 - 2.1. **Damage caused by excessive water pressure.** Filters attached to townwater mains should be installed with an appropriate pressure reducing/check valve. Filter heads may be damaged due to excessive pressure, and such damage will not be covered under warranty. Please check with your local authority for backflow/pressure reduction requirements before installing your filter.
 - 2.2. **Damage caused by corrosion or electrolysis** due to excessively hard water or installation environment.
 - 2.3. **Failure to pay for the products in full** or comply with ACTF's Trading Terms.
 - 2.4. **Damage incurred in transit.** It is the purchasers responsibility to insure the goods in transit.
 - 2.5. **Damage caused by excessive water hammer.** It is the responsibility of the customer to ensure that an appropriate water hammer device is installed to protect the filter.
 - 2.6. **Any defect or failure** due to accident, misuse, abuse, movement of the Product to a new site, negligence, non-observance of any of the instructions supplied with the Product or local regulations on the part of any user, choice of location, improper installation, configuration or connection.
 - 2.7. **If the Product is improperly installed, repaired or serviced** by a person who is not properly qualified or if non-approved parts have been fitted.
 - 2.8. **If the Product is used other than for any reasonable purpose** for which it was manufactured, or is used in a way not specified by ACTF.
 - 2.9. **If the original purchaser sells, leases or otherwise parts with possession** of the Product.
 - 2.10. **Deterioration due to normal use and exposure**, including abnormal environmental conditions such as lightning strike, flood and extreme heat.
 - 2.11. **Any freight, packing and insurance expenses** relating to transportation of the Product to and from the customer.
 - 2.12. **Any expenses relating to installation and/or removal** of the Product.
 - 2.13. **Any damage, indirect or incidental**, of whatever nature.
 - 2.14. In the case of a new product, that the **product is not returned in a clean and saleable condition.**

3. Limitations

ACTF Group is not liable for any consequential, indirect or accidental loss or damage or for any service not expressly provided herein (including without limitation liability for any loss or damage caused by a fault in the Product). The liability of ACTF Group under this warranty is limited to the repair or replacement of defective material or workmanship by ACTF Group. ACTF Group is hereby excluded to the maximum extent permitted by law from all other liability in respect of the Product.

4. Owner's Responsibilities

- The owner must operate the Product in accordance with all of the Operating Instructions
- Upon discovery of a fault the owner must return the Product to the distributor with full details of the nature of the fault. A written report describing the circumstances of failure must accompany the returned Product with proof of purchase which clearly shows the date of such purchase by the original purchaser.
- If the Product is found to be working satisfactorily on return to ACTF a reasonable charge will be made for the cost of testing, packing and freight. The Product will be returned on receipt of the amount charged.
- It is recommended that all equipment subject to claim should be prepared for transportation in its original packaging or other suitable packaging which offers the same degree of protection.